



## SAN JOAQUIN COUNTY OFFICE OF EDUCATION

Gaylord A. Nelson Education Center • 2901 Arch-Airport Road  
Post Office Box 213030 • Stockton, California 95213-9030  
Telephone (209) 468-4800

# Job Description

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<b>POSITION TITLE:</b>	<i>Research &amp; Evaluation Technician Administration</i>	#2330
<b>SALARY PLACEMENT:</b>	Classified/Confidential Supervisory Salary Schedule	

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**MINIMUM QUALIFICATIONS - EDUCATION AND/OR TRAINING:**

Equivalent of the completion of the twelfth grade, supplemented by course work or training in business office management, organization and supervision, and related technical skill areas at the community college level. Experience of an exact nature may be substituted.

**DESIRABLE QUALIFICATIONS - EDUCATION AND/OR TRAINING:**

*AA Degree in Secretarial Science or related field and/or experience in the field of public education.*

**MINIMUM EXPERIENCE:**

Five years of increasingly responsible varied and administrative secretarial experience.

**DESIRABLE EXPERIENCE:**

*Experience working in a school district or county office of education.*

**CREDENTIALS AND/OR SKILLS AND ABILITIES:**

Take dictation at a speed of not less than 100 words per minute and transcribe it accurately. Computer and typing/word processing at a minimum of 55 words per minute. Ability to carry out complex oral and written directions; make decisions independently; communicate effectively; establish and maintain cooperative working relationships; and to prepare correspondence independently. Be flexible and receptive to change.

**SUMMARY OF POSITION:**

Under administrative direction of the Deputy Superintendent, performs a wide variety of complex and highly responsible secretarial and clerical duties; acts as an administrative aide to relieve the Deputy Superintendent of complex routine administrative and technical details; serves as the initial contact with the public for the Deputy Superintendent. Does related work as required. This is a classified, confidential position.

**ESSENTIAL FUNCTIONS:**

Essential functions may include, but are not limited to:

1. Serves as personal secretary/administrative aid to the Deputy Superintendent.

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Research & Evaluation Technician

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**ESSENTIAL FUNCTIONS: (CONTINUED)**

2. Maintains a calendar of activities and events, schedules appointments, conferences, meetings, and makes travel accommodations and arrangements for the administrator.
3. Gathers, reviews, and compiles information and prepares accurate and comprehensive reports and surveys.

4. Prepares memoranda, letters, reports, news releases, bulletins, statistical charts, agendas, handbooks, and other correspondence, and edits accurately.
5. Processes incoming and outgoing mail.
6. Screens the Deputy Superintendent's mail, calling to his attention to that which requires immediate action and independently composing replies to that which does not require the Deputy Superintendent's personal attention.
7. Receives visitors in person and over the phone, answers questions regarding the agency's activities or procedures and resolves complaints.
8. Coordinates and organizes meetings and workshops; prepares required materials, makes conference room reservations and arrangements.
9. Requisitions supplies; initiates maintenance and work orders; makes travel arrangements.
10. Conducts surveys, and analyzes and synthesizes data as requested.
11. Maintains current knowledge of SJCOE bargaining unit contracts, legal mandates, policies and procedures.
12. Plans, organizes and prioritizes own work to meet deadlines and accomplish assigned tasks within established time lines.
13. Attends to administrative and clerical detail utilizing initiative, problem analysis techniques, good judgment and confidentiality.
14. Prepares a variety of communicative subject matter that may include privileged and highly sensitive material. Maintains strict confidentiality on all job-related matters.
15. Serves as a liaison with departments and individuals relating information, policies, inquires, and regulations of the Deputy Superintendent.
16. Researches and compiles data on assigned topics.
17. Makes independent decisions in the absence of the Deputy Superintendent.
18. Keeps accurate records.
19. Performs other related essential functions as assigned.

**PHYSICAL REQUIREMENTS:**

Employees in this position must have the ability to:

1. Sit for extended periods of time.
2. Enter data into a computer terminal/typewriter, operate standard office equipment, and use a telephone.
3. See and read a computer screen and printed matter with or without vision aids.
4. Hear and understand speech at normal levels and on the telephone.
5. Speak so that others may understand at normal levels and on the telephone.
6. Stand, walk, and bend over, reach overhead, grasp, push, pull and move, lift and/or carry up to 25 pounds to waist height.

**WORK ENVIRONMENT:**

Employees in this position will be required to work indoors in a standard office environment and come in direct contact with SJCOE staff, district staff, and the public.